

Fall Leadership Workshop

Thursday, September 2, 2010 ~ 10:00 am – 7:00 pm
 TopGolf USA, 699 W. Thorndale Ave., Wood Dale, IL 60191
www.topgolfusa.com

REGISTRATION DEADLINE: Thursday, August 26, 2010

REGISTRATION FEES:

- IPRA Member \$64, Full Day; \$34, Half Day
- Non-Member \$96, Full Day; \$51, Half Day
- Student \$25, Full Day

Full Day Registration includes: Three sessions, 0.3 CEUs, Lunch, Social and Two Games of TopGolf

Half Day Registration includes: Two sessions, 0.2 CEUs, Social and Two Games of TopGolf

Presented by: Therapeutic Recreation Section

Questions? Contact Kara Repsys at 815-459-0737 x229 or krepsys@nisra.org or Matt Barber at 847-455-2100 or mattb@wssra.net.

10:00 am – 10:30 am Registration

10:30 am – 12:00 pm Session 1

How to Move Up the SRA Ladder

Presenter: Craig Culp, CPRP, Executive Director, NSSRA

Location: Executive Suites

Are you ready to start thinking about the next step in your career, but not sure that you have the skills needed to do so? This session focuses on what skill sets are needed for each level of the career path in the SRA world. You will learn what steps you need to take now to make yourself more marketable in the future.

CTRS Study Session

Presenter: TBA

Location: Conference Room

Learn from the best how to improve your chances of doing well on the CTRS exam. This session focuses on study tips and test taking techniques that will assist you through the process of preparing for the CTRS exam. Test questions and actual preparation will be presented as well.

Internal Customer Service

Presenter: TBA

Location: BayView Lounge

Most people think customer service only involves keeping external customers happy. However, how you treat internal employees across departments and hierarchies may be just as important for an organization's success. Learn how to enhance service within your organization to increase productivity and in turn, offer clients better service.

12:15 pm – 1:15 pm **Lunch-Keynote Presentation, Location: Executive Suites**

SRAs: Yesterday, Today and Tomorrow

Presenters: Susan Friend, CPRP, Executive Director, SEASPAR; Dr. Larry Reiner, CPRP, Executive Director, NEDSRA

As in the evolution of any industry, the history behind its development is often lost or altered as the story is retold over time. During your lunch, you will enjoy learning the true history of our industry, including key legislation that made it all possible. But we won't stop there; we'll also look at what the future holds and consider the significance of the role we play in providing a positive quality of life for those we serve.

1:00 pm – 1:30 pm **IPRA Candidate Speeches, Location: Executive Suites**

1:45 pm – 3:15 pm **Session 2**

Creating a Legacy of Leadership through Succession Planning

Presenter: Barbara Heller, Principal Consultant, PROS Consulting, LLC

Location: Conference Room

One of the greatest gifts a leader can create for his or her agency is a leadership legacy through the development of aspiring leaders as well as the development of a formalized plan for succession. This creates a culture of leadership excellence, which obviously is one of the most important organizational competencies. The next generation is poised for increased responsibility. It behooves existing leaders to carry on their successes by spending time developing staff that has an interest in carrying on the traditions and best practices of the agency. The session will also touch upon the importance of board involvement in developing succession for the director position.

Adding Fizz When Your Program Goes Flat

Presenters: Kari Miller, Marketing and Public Relations Manager and Allison Niemela, CPRP, Director of Marketing and Public Relations, Batavia Park District

Location: BayView Lounge

We're all guilty of running a program season after season, but when low enrollment forces you to cancel a program, it's time to add seasoning and spice things up! Discover the key ingredients to cooking up a successful program from writing a description to execution. Batavia's marketing team will offer you fresh ideas to grow your enrollment numbers by looking at past successes and failures, current trends and budget-friendly concepts. Open up and say "ahh"!

Coaching Your Special Olympic Coaches

Presenters: Jessie Ritter, CTRS, Support Staff Manager and Sean Tovey, CTRS, Recreation Specialist, M-NASR

Location: Executive Suites

Many agencies use part-time staff and volunteers to coach their Special Olympic team. These coaches come from various backgrounds and have different coaching experiences and expectations from the athletes. Some may have experience working with individuals with disabilities, others may not. This seminar will discuss the differences in rules between ITRS and Special Olympics. It will also provide methods for preparing your SO coaches to deal with difficult parents.

3:30 pm – 5:00 pm**Session 3*****Creating a Legacy of Leadership through Succession Planning: What's Next?*****Facilitator: Peter Pope, CPRP, Executive Director, Tri County SRA****Location: Conference Room**

This will be a roundtable discussion so professionals can dissect the information learned in the session, ***Creating a Legacy of Leadership through Succession Planning***.

How to Teach Swim Lessons**Presenter: Amy Mepham, Recreation Specialist, WSSRA****Location: BayView Lounge**

Swim lessons are a vital part of each agencies program line up, but finding qualified staff and staff willing to learn can be difficult. This session focuses on the basics of teaching swim lessons to individuals of all skill levels. Learn skills that you can take back to your agency to teach your instructors to help them feel more confident teaching lessons of all levels.

Getting Organized**Presenter: Jayne Finger, CPRP, Superintendent of Recreation, NWSRA****Location: Executive Suites**

Does your work space look more like a storage unit than an office? If you're drowning in a sea of clutter and don't know where to start, come to this session. Creating a peaceful work space will help you reduce stress and allow you to work more effectively. Learn step by step how you can get organized and stay that way.

5:00 pm – 7:00 pm**Social: Appetizers and TopGolf**

DIRECTIONS:***From the West***

Take I-90 East to I-290 East/IL-53 South // Take the Thorndale Avenue exit and turn left // Continue on Thorndale (less than 1 mile) until you reach Prospect Avenue // Turn left and then make a quick right into the parking lot.

- *Alternate Route:* Take the Elgin O'Hare Expressway east // The expressway ends at Rohlwing Road (Route 53) and becomes Thorndale Avenue // Continue on Thorndale (less than 1 mile) until you reach Prospect Avenue // Turn left and then make a quick right into the parking lot.

From the North

Take IL-53 South which becomes I-290 East and exit at Thorndale Avenue // Turn left on Thorndale // Continue on Thorndale (less than 1 mile) until you reach Prospect Avenue // Turn left and then make a quick right into the parking lot.

- *Alternate Route:* Take I-294 South to Touhy Avenue West exit // Turn left at Elmhurst/York Road // Turn right on Thorndale Avenue // Continue on Thorndale until you reach Prospect Avenue // Turn right and then make a quick right into the parking lot.

From the South

Take I-355 North to I-290 North (toward I-290 West) and exit at Thorndale Avenue // Turn right (east) on Thorndale // Continue on Thorndale (less than 1 mile) until you reach Prospect Avenue // Turn left and then make a quick right into the parking lot.

- *Alternate Route:* Take Rohlwing Road (Route 53) or Route 83 north to Thorndale Avenue // If taking Rohlwing Road (Route 53), turn right (east) on Thorndale // Continue on Thorndale (less than 1 mile) until you reach Prospect Avenue // Turn left and make a quick right into our parking lot // If taking Route 83, make a left at Thorndale Avenue (west) to Prospect Avenue // Turn right and make a quick right into the parking lot.

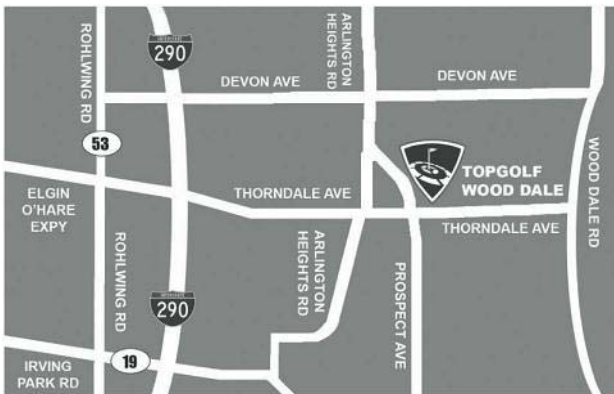
From Chicago

Take I-90 West to Elmhurst/York Road. Stay on Elmhurst/York Road and turn right on Thorndale Avenue // Continue on Thorndale until you reach Prospect Avenue // Turn right and then make a quick right into the parking lot.

- *Alternate Route:* Take I-290 West and exit at Thorndale Avenue // Turn right on Thorndale // Continue on Thorndale (less than 1 mile) until you reach Prospect Avenue // Turn left and make a quick right into our parking lot.

Public Transportation

Take the Milwaukee District / West Line (MD-W) Metra Train to the Itasca Station. From the station, TopGolf is only about a 3 minute taxi ride. For station schedule and times, visit metrarail.com.



In order to provide efficient services to our members, online registration is available for all programs and services. You may register with Visa or MasterCard **at www.ipraonline.com**. If you do not know your login or password or experience any problems with logging in, please send an e-mail to webmaster@ilipra.org or call 630/376-1911 x208 for assistance.

ADA COMPLIANCE:

In compliance with the Americans with Disabilities Act, IPRA will make all reasonable efforts to accommodate persons with disabilities. Please contact Dina Kartch, IPRA Education and Conference Director, at either dina@ilipra.org or 630-376-1911 x200 if you have any special accessibility or meal requirements.

CANCELLATION POLICY:

Cancellations must be submitted in writing and received one week prior to the workshop in order to receive a refund less a service charge of \$25. No refunds will be granted for cancellations received within one week of the workshop. Substitutions are permitted.

Registration is available online at www.ipraonline.com.
Save time, paper and money.